SAMPLE PHYSICIAN APPEAL LETTER FOR PROMETHEUS® CROHN'S PROGNOSTIC TEST

(Please customize based on your patient's medical history, treatment experience, and/or claims adjudication. Please notify Prometheus' Billing Department at (888) 892-8391 when filing an appeal as we may be able to assist.)

<DATE>

John Smith, Medical Director Red Cross Red Shield P.O. Box 12345 Los Angeles, CA 90060

Regarding Patient: Jane Doe

Date of Birth: February 25, 1969
ID Number: XXXX123456789
Date of service: July 4, 2007
Provider: Ulysses Grant, MD
Claim Number: 111111 (If available)

Dear Dr. Smith:

I am writing to appeal your decision about medical coverage for the PROMETHEUS® Crohn's Prognostic test for my patient, Jane Doe. I am Ms. Doe's gastroenterologist practicing at Sunnyvale Community Hospital in San Diego, CA. I respectfully request that you reconsider your decision based on the medical necessity of this diagnostic for the evaluation of this patient. My patient has a history of (lower abdominal pain, diarrhea, constipation, bloating, urgency, abdominal distention, and nausea).

(List information relevant to the patient's symptoms, treatment and test results if applicable. Address each reason for denial or unacceptable payment listed on the EOB. For example: Laboratory testing considered experimental, out-of-network deductibles/rates applied, laboratory services available through a capitated laboratory, laboratory testing not considered medically necessary. Include a copy of the patient's chart notes when applicable.)

PROMETHEUS Crohn's Prognostic test is the first and only test that combines proprietary serologic and genetic (serogenetic) markers in a logistic regression model to provide individualized probabilities for developing disease complications after diagnosis in patients with Crohn's disease. This test may allow physicians to stratify their CD patients according to their risks of developing complications over time and personalize the disease treatment plan for the patients.

(AND) There is no in-network laboratory near my patient willing to refer this test to Prometheus or able to provide comparable testing. (OR) I directed my patient to utilize an in-laboratory, but her blood sample was referred to Prometheus without our knowledge. I've included information about the PROMETHEUS Crohn's Prognostic test.

Please approve full coverage or at least apply in-network benefit coverage waiving all out of network deductibles for laboratory testing. If necessary, please review these services for any "wrap around benefits" provided under her plan.

Thank you for your prompt attention. I look forward to receiving a written response from you within two weeks. Please contact me at XXX-XXXX if you require any additional medical information concerning Ms. Doe.

Sincerely,

Ulysses Grant, MD Sunnyvale Community Hospital 12345 Sunnyvale Road San Diego, CA 92121 XXX-XXX-XXXX

Attachments:

- 1. PROMETHEUS Crohn's Prognostic test Product Detail Sheet
- 2. Patient Chart Notes
- 3. Lab Results
- 4. Other

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For additional information about PROMETHEUS® Crohn's Prognostic test or procedure code descriptions, contact Prometheus Laboratories Inc. at 1-888-892-8391.

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